Hiram College Library Annual Report, 2012-2013

Submitted by:

David Everett
Library Director
1. Overview

The 2012-2013 academic year proved to be a challenging one for the Hiram College Library. The library dealt with a flat budget for the 8th time in nine years (and the ninth year was a 2.5% budget reduction), even though the cost of library resources, especially journals, continues to rise. At the same time, the library faces challenges in building a technological infrastructure to support online courses, courses taught elsewhere, and to support research, both student and faculty, in a changing environment.

Library usage numbers declined almost across the board as indicated in Appendix A: Selected Statistics. Part of this may be attributable to the decline in the number of students, but may also reflect the implementation of a new library Web page and changes in student research habits.

The library continues to move its resources away from print and into the online world. This is particularly true with journals where a number of titles were cancelled in print with the subscriptions moving to an online only format. OhioLINK continues to purchase large numbers of e-books and the library has made provision to purchase e-book titles on its own.

2. Meeting Our Goals

Goal 1 – Complete the library’s move to a new Web page.

ACCOMPLISHED – The library launched a new Web page just before the start of the school year. The page uses Joomla and brings the library page in line with the rest of the College’s Web efforts.

Goal 2 – Work with Professional and Graduate Studies to ensure the library is able to support their new programs.

PARTLY ACCOMPLISHED – This is an ongoing process and the library continues to work with PGS to support their programs and course offerings.

Goal 3 – Finish the library’s Emergency Planning and Recovery document.

PARTLY ACCOMPLISHED – The document needs one final reading before it is accepted by the staff as a finished plan.

Goal 4 – Begin a long-range space utilization plan for the building. Archives, for example, will run out of space for collections within the next 2 to 4 years.

PARTLY ACCOMPLISHED – While a plan to expand Archives by taking over the Pritchard Room was approved in concept, no further action on that has been taken. The library continues to look at the best ways to use its space, but that effort has lagged with the emphasis placed on dealing with a leaking roof and wooden side panels, which have forced the library to close a study room and shift books.
Goal 5 - Acquire at least one online resource of primary source material, with the focus on ArtSTOR, Nature, or Science.

NOT ACCOMPLISHED

Goal 6 – Organize and process the collection of James Lucas, Class of 1951.

PARTLY ACCOMPLISHED – The library has begun sorting and inventorying this collection. Work will continue so that the collection will become available for use.

3. Year in Review

Accomplishments for the year are grouped in the six areas of the library’s vision statement that show how the library meets its mission to create an environment that fosters intellectual excellence and encourages lifelong learning.

A. Collections

- The library received the papers of Congressman Steve LaTourette, which will be housed in the College Archives.
- Jennifer Morrow, College Archivist, with technical assistance from Chris Schmidt, launched a searchable Civil War soldier database with basic biographical information on soldiers with a connection to the Western Reserve Eclectic Institute.

B. Services

- The library launched a new Web page at the start of the academic year. The page is designed to help guide novice researchers through the library research process.
- The library expanded its LibraryH3lp subscription by adding a Text a Librarian feature to its Chat with a Librarian service.
- Work was begun on three new technology initiatives: a discover layer that allows researchers to search the library catalog, the OhioLINK catalog, and many periodical databases at once; a proxy server that provides off-campus access using one’s Hiram computer account rather than a barcode (which should make for easier access to off-campus users in the PGS programs); and a new Link Resolver to replace OhioLINK’s Find It, which will disappear in December 2013. All three projects should be completed before the start of the Fall 2013 term.

C. Information Literacy/Instruction

- For the first time in several years, the library failed to have 100% participation in the instruction sessions for the First Year program.
- The library continues to work with departments to better integrate the library and its resources into undergraduate research.
D. Programming

- Continued its successful Library Forum series, offering 9 presentations this year.
- Hosted both a fall and spring evening of Humans vs. Zombies
- Continued working with the Director of Ethnic Diversity Affairs, on “Three Things You Ought to Know About . . .”, a culture literacy series. This year four presentations were given by Hiram College faculty.
- Participated in the Ohio Libraries Snapshot Day, a look at a day in the life of the library, as well as a celebration of libraries
- Produced a number of exhibits, including an online exhibit, the William Henry Harrison Monroe Online Exhibit of scanned images from the College Archives.

E. Staff

- Gwyneth Stine joined the library staff in September as the new Acquisitions Officer.
- Jessica Olin, Information Literacy and Instruction Librarian, resigned in January to accept the directorship at Wesley College.
- Jeff Wanser made two conference presentations on the library’s North East Ohio Music Initiative. He participated in a panel discussion on collecting local music at the Music Library Association and presented a poster session at the Association of College and Research Libraries Conference.
- Jennifer Morrow published “Where we go now, I cannot tell.” The Eclectic Goes to War, 1861-1863, the second chapbook of Civil War letters in the College Archives.
- Library staff continue to be heavily involved in the life of the campus, in professional development, and in community service beyond the campus:

  Carol Denzinger
  Member, College Life Steering Committee

  David Everett
  Chair, Committee on Committees
  Member, Academic Computing Advisory Committee
  Chair, Hiram College Library Committee
  Non-voting resource member, Academic Program Committee (January – June, replacing Jessica Olin)
  Member, New Course Committee (January – June, replacing Jessica Olin)

  Rosanne Factor
  Member, Hiram College Library Committee
  Workshop attended: Northeast Ohio Technical Services Librarians. Cleveland State University, April 5, 2013. “Getting Practical with RDA Authorities and Implementation.” Speakers were from Library of Congress and the University of Chicago.
Jennifer Morrow

References questions answered – 754
- 523 via email
- 157 in person
- 74 via phone calls

Visitors to the Archives – 138
- This number includes a tour provided to the Hiram Women’s Council
- Also, please note that the Archives was the victim of federal sequestration as a group of docents and park rangers from Lawnfield National Historic Site were forced to cancel a visit and tour

Classes that came to the Archives individually and/or in a group – 2
- FSEM Visions of Hiram (group and individual appointments)
- Advanced Workshop in Creative Non-Fiction (group only)

Exhibits prepared
- Created “Civil War Letters More Than Words: The Beauty of Paper” exhibit for the Archives Reading Room using Civil War letters in the Allyn-Mason, Rudolph, and Monroe Collections
- Created class of 1963 display for Alumni Weekend
- Created display for Lawnfield National Site Civil War Encampment
- Provided material for Civil War displays in the library
- Provided support for exhibit at Gelbke Fine Arts Center Gallery
  - Photographs from the College Collection
    - Otto Gilpin
    - Carte de vistas
    - Ambrotypes
    - Daguerreotypes

Accessions – approximately 40 linear feet of material added from faculty, alumni, and friends of the college. Notable additions included:
- The Steve LaTourette Congressional Papers Collection
- Programs and scrapbooks from the Music Department

Acknowledgements and Credits
- Received acknowledgement for research assistance, letters, and images used by Prof. Fred Endres in his documentary, Sojer Boys of Portage County
- Received acknowledgement for research provided to C-SPAN for potential use in the Lucretia Garfield episode of their First Wives series, even though the material was never used on air
Chapbook -- The second chapbook, “Where we go now, I cannot tell...” The Eclectic Goes to War: 1861-1863” completed. Work on the third and final chapbook has started with target completion date of January 2015.

Civil War Soldier Database
- Current number of soldiers in list is 398
- Continuing research
- Database now online via website thanks to the work of Chris Schmidt

Presentations
- At the Hiram Historical Society -- “Why Don’t you Write Me?” A presentation of letters from Civil War soldiers during the year 1863
- On Alumni Weekend -- “Playing Lost and Found with Our Past” Using genealogical and historical databases to find Civil War soldiers who attended the WREI
- At Lawnfield National Site Civil War Encampment -- 2 days maintained exhibit and answered questions from visitors regarding James A. Garfield’s history with Hiram College

Projects Supported
- Advised faculty on scanning standards and image use agreements for the Center for Global Interaction
- Provided research and images for Freshman Colloquium “Photographing the Hiram Experience”
- Provided research for Ohio’s Sustainability Loan documents
- Provided past “Books & Bytes” columns to College Relations to excerpt in the “Archivist’s Corner” piece for Hiram Magazine

Committee Service
- Library Committee
- Disaster Recovery Committee – This is not yet completed. Anticipated completion in Aug. 1, 2013
- Web Design Committee

Off-Campus Service
- Ex Officio member of the Board of Trustees Hiram Historical Society
- Advisory Board of the South Newbury Union Chapel

Special Projects
- NEH Grant
- Completed information for submission of NEH grant to digitize portions of the James A. Garfield Collection and supporting documents in the Francis Marion Green Collection, Amos Sutton Hayden Collection, and the Henry Family Papers – NEH declined funding
- **JAG Project**
  - Using funding donated to the Archives as matching funds for the above unapproved grant, began putting together smaller digitizing project for the James A. Garfield Collection
  - Prepared job description for undergraduate internship
  - Prepared equipment cost list
- **OhioLINK’s Digital Resources Commons instance**
  - Defunct
- **Cleveland Memory**
  - As a replacement site for the above DRC, met with Bill Barrow and began planning stages of Hiram College Archives page featuring images digitized in the JAG Project

**Archives’ Physical Plant Issues**
- HVAC unit for archives’ storage has not worked properly since the end of October 2012. Average daily temperature is above 70 degrees with temperatures since mid-May staying at about 76 to 80 degrees. During winter months, resorted to open windows in the Archives Reading Room to reduce temperatures. Temperatures in storage should not exceed 60 degrees. Since April, humidity has been over 50% every day. Humidity in storage area should never exceed 40%.
- Storage space filled almost to capacity with only about 15 feet of empty shelving left.
- Leaks in storage area during heavy snowmelt.

**Chris Schmidt**

**Job Title:** Electronic Resource/Systems Engineer  
**Job Description:** The electronic resource & systems engineer librarian position is an evolving position which, aside from core librarian duties, encompasses a wide variety of responsibilities. This position includes being the webmaster for the library, maintaining and upgrading the Millennium (Library catalog) system, acting as the Lead Implementer for OhioLINK, as well as maintaining and improving the accessibility of electronic resources both through OhioLINK as well as our own acquired databases. Additionally, as the onsite technology expert, I am responsible for troubleshooting, escalating, and providing solutions for issues which come up throughout the library computer systems. Furthermore I provide technical support for the Archives in its effort to provide electronic access to the vast amount of material available therein.
Library Technology Projects

HCL Library Website Project (90% Complete) (25% of total time)

Continued site development post release in August 2012. Site maintenance as well as continuous updates to the news section, publications, as well as the Archival site. Major changes to the database hyperlinks were done in early summer 2013 in order to accommodate the ezproxy technology. We will continue to roll out additional features and content periodically after release.

Development and support for OneSource Discovery Layer. (90% complete)

OneSource (EDS Discovery Layer) is a technology that allows users to discover, through a single search field, the vast majority of resources available to them through Hiram College Library. This includes materials available from both OhioLINK and Hiram catalogs, much of our paid databases and electronic journal resources, and many free databases on the web. This is a quantum leap in the way the library provides information support to the College. Throughout 2012-2013 the setup, training, and integration with current library resources has been accomplished. Implementation of this technology will also solve one of our ongoing issues with getting our catalog linked with RefWorks, a goal that has been in the works for several years. OnceSource is currently in beta testing and will go live in August.

Ezproxy Implementation (90% complete)

Ezproxy is the libraries new proxy server which has been installed to simplify access for our Distance Learning users. This includes students, as well as faculty and staff. Additionally the process behind setting up the various databases and links into Ezproxy are far simpler than the previous method of using the ILS WAM system which required help from the Computer Center.

LinkSource Implementation (10% complete)

LinkSource is the replacement for OhioLINKs FindIt link resolver technology. FindIt is being discontinued and we have decided to go with LinkSource. This technology allows the user to locate materials which may not be resident in the particular database that was discovered. Clicking this button will look specifically for this article among all resources HCL has and return to a list of those to the user.
A to Z list Project. (100% Complete)

Project included adding all current print journals in the EBSCO A to Z list. Over 2000 journals entered into our A to Z list for the first time which is searchable through OneSource, as well as directly searchable from the website.

Implementation of LibraryH3lp (100% Complete)

Setup and integrated with our website the replacement for our old reference desk chat software. LibraryH3lp has also given us the capability to accept texted reference questions. Additionally we have an internal process now which would allow us to redirect reference questions to our librarians instantly.

Civil War Soldiers Database “Our Eclectic Soldiers” Created (100% Complete)

We created a searchable database for the Civil War soldiers that have some relation to Hiram College or the area. Additionally it is searchable and integrated within the Archive portion of the website.

Creation of the William Henry Harrison Monroe Online Exhibit (100% Complete)

Created the William Henry Harrison Monroe Online Exhibit from scanned images provided by Jennifer Morrow. The Exhibit was meant to be a companion to the now defunct Hiram College Library Digital Collection through OhioLINK.

Library Instruction

Library Instruction Sessions for FSEM’s Fall & Spring

Completed library instruction sessions for both fall and spring FSEM classes for faculty members in the Modern Language, Business, English, and Physics departments.
Created Introductory Business Source Complete Training Documentation for PGS.

At the request of PGS, I created a guide for using the Business Source Complete database through EBSCOHost. It will be used in the future as a template for future documentation of our available databases to support Hiram 3.0.

Committees

Disaster Planning Committee (50% Complete)

Participated in the library Disaster Planning Committee whose mandate was to create a formalized document to address the actions taken in the event of any number of catastrophes. I was tasked to conduct a technical survey of current systems, provide a document regarding the backup of Millennium system, and setup requirements in the event of a systemic loss.

Various Hiring Committees for PGS.

I participated in a large number of hiring committees for PGS throughout the year, most of which were successful.

Academic Review Board

Currently serving on Academic Review Board from late 2013.

Professional Development

Attended training for EBSCOHost EDS System now renamed OneSource for Hiram.

Attended several training sessions early spring 2013 to learn and implement the OneSource Discovery layer for Hiram College Library.
Library Events

Planned and ran Humans vs. Zombies community event in the library.

Humans vs. Zombies is a game played twice a year in the library where a group of students fight off an ever growing horde of “zombie” characters played by other students not lucky enough to avoid getting tagged by the first zombie. The game is played with Nerf style guns and is typically a huge success on campus.

Jeff Wanser

Title: Government Documents/Collection Development Librarian
Adjunct Instructor, Dept. of Sociology

Library Job Description: Responsibilities include administration of the depository library program of Federal and State of Ohio government information; collection development in the sciences, social sciences, and music; development of music score and recording collections; reference service; library instruction; disposition of gift items; cataloging of government documents, sound recordings, scores, and gift books; web page development and maintenance; college committee work.

Major Accomplishments & Activities:
Inventory of the James Lucas Collection of music scores, books, and other materials (still in progress).
Led 26 library instruction sessions in the First Year Program, Biology, Entrepreneurship, Environmental Studies, Management, Nursing, Psychology, & Sociology.
Chaired the College Life Steering Committee, 2012-2013.

Scholarship Presentations/Poster Sessions:
“Linking Collections, Collaboration, and Community: Building a Local Music Collection at a Small Liberal Arts College Library, and Getting People to Pay

**Book Reviews:**

**Web Site Reviews:**

**DVD Reviews:**

**Music Reviews:**


**Publications in Press:**


**Other Writings/Related Activities:**

Editor, Hiram Historical Society Newsletter. Fall 2012, Spring 2013  
Creator/Editor, *A Fistful of Music,* Library newsletter informing the campus community about music additions to the collection. 9 issues (academic year)

Outside Reader, MAIS Capstone. Fall 2012.  

**F. Physical Spaces**

The library made no intentional changes to its physical space during the year. The issue with space remains its usability in light of roof leaks and the continuing deterioration of the wooden siding, which is now allowing water in behind it. As a result, one area of the second floor has been covered in plastic for most of the year and the books were in the process of being shifted elsewhere – a process that was temporarily halted for several months when the new area also began to leak and have plastic draped over it.
4. Challenges and Goals for the Coming Year

Goal 1 – Continue to work with Professional and Graduate Studies to evolve services and add resources to support their students, particularly online only students.

Goal 2 – Successfully implement OneSource, the library’s discovery layer.

Goal 3 – Successfully implement a proxy server that relies on Active Directory, not a library barcode, to provide off-campus access to the library’s online resources.

Goal 4 – Successfully switch link resolvers from OhioLINK’s FindIt to Ebsco’s Link Source.

Goal 5 – Start the Garfield Digitization Project with the initial goal of having some documents available on the Cleveland Memory Project Web site by the end of October.

Goal 6 – Begin the process to hire a new Information Literacy/Instruction Librarian.

Goal 7 – Acquire at least one online resource of primary source material, with the focus on ArtSTOR, Nature, or Science.
### Appendix A: Selected Statistics

**1. Use of the Hiram College Library Building – Gate Counts**

<table>
<thead>
<tr>
<th>Year</th>
<th>2012-13</th>
<th>% change</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gate Counts</td>
<td>64,279</td>
<td>-13.9%</td>
<td>74,665</td>
<td>73,589</td>
<td>85,127</td>
</tr>
</tbody>
</table>

**2. Use of Hiram Library Collection by the Hiram Community**

<table>
<thead>
<tr>
<th>Year</th>
<th>2012-13</th>
<th>% change from prev. year</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Book Circulations</td>
<td>13,391</td>
<td>-42.0%</td>
<td>23,084</td>
<td>21,468</td>
<td>18,764</td>
</tr>
<tr>
<td>Reserve Circulations</td>
<td>957</td>
<td>0.1%</td>
<td>956</td>
<td>1,033</td>
<td>1,019</td>
</tr>
<tr>
<td>Laptop Circulations</td>
<td>279</td>
<td>-73.1%</td>
<td>1,037</td>
<td>1,316</td>
<td>597</td>
</tr>
</tbody>
</table>

**3. Interlibrary Use**

<table>
<thead>
<tr>
<th>Year</th>
<th>2012-13</th>
<th>% change from prev. year</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>OhioLINK Borrowed by Hiram</td>
<td>3,067</td>
<td>-32.2%</td>
<td>4,964</td>
<td>8,653</td>
<td>6,257</td>
</tr>
<tr>
<td>OhioLINK Loaned by Hiram</td>
<td>4,076</td>
<td>-40.7%</td>
<td>6,877</td>
<td>4,643</td>
<td>8,267</td>
</tr>
<tr>
<td>Interlibrary Loan items borrowed</td>
<td>171</td>
<td>60.0%</td>
<td>107</td>
<td>130</td>
<td>170</td>
</tr>
<tr>
<td>Interlibrary Loan items loaned</td>
<td>750</td>
<td>41.5%</td>
<td>530</td>
<td>557</td>
<td>524</td>
</tr>
</tbody>
</table>

---

1 Count does not include July 1 through August 21, due to construction on front of the building that closed the front door, requiring the use of a temporary entrance that had no counter.

2 Count does not include April 28 through June 30, due to construction on front of the building that closed the front door, requiring the use of a temporary entrance that had no counter.
### 4. Services Used

<table>
<thead>
<tr>
<th></th>
<th>2012-13</th>
<th>% change from prev. year</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reference Queries</td>
<td>768</td>
<td>-8.7%</td>
<td>841</td>
<td>775</td>
<td>979</td>
</tr>
<tr>
<td>Instruction Presentations</td>
<td>70</td>
<td>-1.4%</td>
<td>71</td>
<td>75</td>
<td>67</td>
</tr>
<tr>
<td>Students in Instruction Presentations</td>
<td>1,007</td>
<td>-18.5%</td>
<td>1,236</td>
<td>1,232</td>
<td>1,376</td>
</tr>
<tr>
<td>Archives Research Questions</td>
<td>754</td>
<td>7.1%</td>
<td>704</td>
<td>770</td>
<td>617</td>
</tr>
</tbody>
</table>

### 5. Media Services Usage

<table>
<thead>
<tr>
<th></th>
<th>2012-13</th>
<th>% change from prev. year</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Camcorders</td>
<td>119</td>
<td>-51.2%</td>
<td>244</td>
<td>48</td>
<td>N/A</td>
</tr>
<tr>
<td>Digital Cameras</td>
<td>11</td>
<td>-93.9%</td>
<td>181</td>
<td>46</td>
<td>N/A</td>
</tr>
<tr>
<td>LCD Projectors</td>
<td>598</td>
<td>-7.9%</td>
<td>649</td>
<td>342</td>
<td>N/A</td>
</tr>
<tr>
<td>Laptops</td>
<td>399</td>
<td>37.6%</td>
<td>290</td>
<td>285</td>
<td>N/A</td>
</tr>
<tr>
<td>CD &amp; DVD Duplication</td>
<td>137</td>
<td>10.5%</td>
<td>124</td>
<td>75</td>
<td>N/A</td>
</tr>
<tr>
<td>Video to DVD Transfer</td>
<td>25</td>
<td>-34.2%</td>
<td>38</td>
<td>24</td>
<td>N/A</td>
</tr>
<tr>
<td>Poster Printing</td>
<td>399</td>
<td>-32.0%</td>
<td>587</td>
<td>321</td>
<td>N/A</td>
</tr>
<tr>
<td>Color Copies</td>
<td>2,237</td>
<td>-23.5%</td>
<td>2,923</td>
<td>2,246</td>
<td>N/A</td>
</tr>
</tbody>
</table>

### 6. Collection Growth

<table>
<thead>
<tr>
<th></th>
<th>2012-13</th>
<th>% change from prev. year</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>BOOKS</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cataloged into Collection</td>
<td>2,778</td>
<td>-17.4%</td>
<td>3,363</td>
<td>3,001</td>
<td>4,752</td>
</tr>
<tr>
<td>Purchased and Received</td>
<td>1,755</td>
<td>-3.9%</td>
<td>1,827</td>
<td>1,901</td>
<td>2,997</td>
</tr>
<tr>
<td>Paid Print Periodical Subscriptions</td>
<td>178</td>
<td>-20.5%</td>
<td>224</td>
<td>425</td>
<td>425</td>
</tr>
<tr>
<td>Paid Online Periodical Subscriptions</td>
<td>9,453</td>
<td>0.4%</td>
<td>9,420</td>
<td>9,037</td>
<td>9,039</td>
</tr>
</tbody>
</table>
### 7. Government Documents Collection

<table>
<thead>
<tr>
<th></th>
<th>2012-13</th>
<th>% change from prev. year</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paper Documents Added</td>
<td>319</td>
<td>-25.5%</td>
<td>428</td>
<td>578</td>
<td>788</td>
</tr>
<tr>
<td>Microfiche Documents Added</td>
<td>27</td>
<td>-99.2%</td>
<td>3,543</td>
<td>554</td>
<td>110</td>
</tr>
<tr>
<td>CD-ROM Documents Added</td>
<td>21</td>
<td>-38.2%</td>
<td>34</td>
<td>43</td>
<td>62</td>
</tr>
<tr>
<td>Total Documents Deselected</td>
<td>14,908</td>
<td>1243.9%</td>
<td>1,049</td>
<td>1,446</td>
<td>828</td>
</tr>
<tr>
<td>TOTAL COLLECTION SIZE</td>
<td>277,894</td>
<td>-5.0%</td>
<td>292,435</td>
<td>289,470</td>
<td>289,750</td>
</tr>
</tbody>
</table>

### 8. Database Use

<table>
<thead>
<tr>
<th>Database Name</th>
<th>2012-13</th>
<th>% change from prev year</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dataware (OhioLINK) Searches</td>
<td>217³</td>
<td>-96.6%</td>
<td>6,309</td>
<td>5,450</td>
<td>5,220</td>
</tr>
<tr>
<td>EBSCO Database Searches</td>
<td>202,820</td>
<td>27.3%</td>
<td>159,346</td>
<td>120,655</td>
<td>82,354</td>
</tr>
<tr>
<td>FirstSearch Database Searches</td>
<td>N/A</td>
<td>N/A</td>
<td>419</td>
<td>720</td>
<td></td>
</tr>
<tr>
<td>Lexis-Nexis Academic Searches</td>
<td>347</td>
<td>-33.5%</td>
<td>522</td>
<td>742</td>
<td>2,028</td>
</tr>
<tr>
<td>Oxford Database Searches</td>
<td>578</td>
<td>-33.8%</td>
<td>873</td>
<td>2,563</td>
<td>2,380</td>
</tr>
<tr>
<td>ISI Web of Science</td>
<td>2,044</td>
<td>61.6%</td>
<td>1,265</td>
<td>1,719</td>
<td>1,832</td>
</tr>
<tr>
<td>SciFinder Scholar</td>
<td>2,125</td>
<td>73.2%</td>
<td>1,227</td>
<td>837</td>
<td>1,292</td>
</tr>
<tr>
<td>TOTAL Searches</td>
<td>208,131</td>
<td>22.8%</td>
<td>169,542</td>
<td>132,385</td>
<td>94,826</td>
</tr>
</tbody>
</table>

### 9. Text/Images Downloaded

<table>
<thead>
<tr>
<th>Database Name</th>
<th>2012-13</th>
<th>% change from prev. year</th>
<th>2011-12</th>
<th>2010-11</th>
<th>2009-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic Journal Center</td>
<td>7,922</td>
<td>-15.0%</td>
<td>9,323</td>
<td>12,686</td>
<td>10,054</td>
</tr>
<tr>
<td>EBSCO Full-Text</td>
<td>23,495</td>
<td>-9.7%</td>
<td>26,014</td>
<td>21,763</td>
<td>18,677</td>
</tr>
<tr>
<td>Digital Media Center</td>
<td>1</td>
<td>-98.4%</td>
<td>62</td>
<td>92</td>
<td>184</td>
</tr>
<tr>
<td>JSTOR</td>
<td>13,228</td>
<td>-29.1%</td>
<td>18,667</td>
<td>18,677</td>
<td>6,801</td>
</tr>
<tr>
<td>Electronic Book Center</td>
<td>982</td>
<td>-0.9%</td>
<td>991</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>TOTAL DOWNLOADS</td>
<td>45,628</td>
<td>-14.4%</td>
<td>53,318</td>
<td>52,208</td>
<td>35,716</td>
</tr>
</tbody>
</table>

³ Dataware was discontinued effective December 31, 2012 and databases shifted to other platforms, most notable EBSCO.
10. Ten Most Searched Databases

<table>
<thead>
<tr>
<th>Rank</th>
<th>Database</th>
<th>Searches 2012-13</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Academic Search Complete</td>
<td>31,836</td>
</tr>
<tr>
<td>2.</td>
<td>PsycINFO</td>
<td>7,270</td>
</tr>
<tr>
<td>3.</td>
<td>CINAHL</td>
<td>7,118</td>
</tr>
<tr>
<td>4.</td>
<td>Business Source Complete</td>
<td>6,882</td>
</tr>
<tr>
<td>5.</td>
<td>Medline</td>
<td>5,461</td>
</tr>
<tr>
<td>6.</td>
<td>Business Videos (EBSCO)</td>
<td>4,584</td>
</tr>
<tr>
<td>7.</td>
<td>SocIndex</td>
<td>4,115</td>
</tr>
<tr>
<td>8.</td>
<td>Communication and Mass Media Index</td>
<td>3,922</td>
</tr>
<tr>
<td>9.</td>
<td>America: History and Life</td>
<td>3,372</td>
</tr>
<tr>
<td>10.</td>
<td>Biography Reference Bank</td>
<td>2,787</td>
</tr>
</tbody>
</table>

11. Ten Most Downloaded Journals (OhioLINK Electronic Journals Center Only)

<table>
<thead>
<tr>
<th>Rank</th>
<th>Journal</th>
<th>Downloads 2012-13</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Journal of World History</td>
<td>308</td>
</tr>
<tr>
<td>2.</td>
<td>Journal of the History of Childhood and Youth</td>
<td>177</td>
</tr>
<tr>
<td>3.</td>
<td>Journal of the History of Sexuality</td>
<td>144</td>
</tr>
<tr>
<td>4.</td>
<td>Business Horizons</td>
<td>101</td>
</tr>
<tr>
<td>5.</td>
<td>Developmental Psychology</td>
<td>85</td>
</tr>
<tr>
<td>6.</td>
<td>Synthesis</td>
<td>85</td>
</tr>
<tr>
<td>7.</td>
<td>The Americas</td>
<td>84</td>
</tr>
<tr>
<td>8.</td>
<td>Modern Asian Studies</td>
<td>83</td>
</tr>
<tr>
<td>9.</td>
<td>History Workshop Journal</td>
<td>64</td>
</tr>
</tbody>
</table>

12. Ten Most Downloaded Periodicals (all sources)

<table>
<thead>
<tr>
<th>Rank</th>
<th>Journal</th>
<th>Downloads 2012-13</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>History Today</td>
<td>321</td>
</tr>
<tr>
<td>2.</td>
<td>Journal of World History</td>
<td>308</td>
</tr>
<tr>
<td>3.</td>
<td>Time</td>
<td>266</td>
</tr>
<tr>
<td>4.</td>
<td>Journal of the History of Childhood and Youth</td>
<td>177</td>
</tr>
<tr>
<td>5.</td>
<td>Library Journal</td>
<td>175</td>
</tr>
<tr>
<td>6.</td>
<td>PLoS one</td>
<td>174</td>
</tr>
<tr>
<td>7.</td>
<td>Nursing Standard</td>
<td>173</td>
</tr>
<tr>
<td>8.</td>
<td>American Journal of Public Health</td>
<td>171</td>
</tr>
<tr>
<td>9.</td>
<td>Journal of Advanced Nursing</td>
<td>150</td>
</tr>
<tr>
<td>10.</td>
<td>Scientific American</td>
<td>146</td>
</tr>
</tbody>
</table>